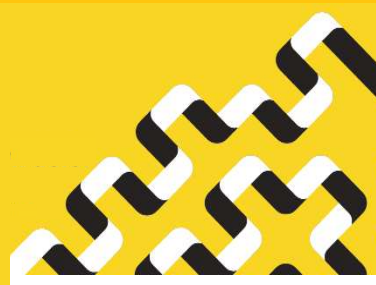




Outstanding Work



Ed Campbell and David Lokuyu

I wanted to take a moment to acknowledge the outstanding work your team delivered for today's event in the McInnes Room. The setup, while very different from our usual arrangements, was executed perfectly, and I cannot thank your team enough for pulling together to make it happen.

Ed Campbell and **David Lokuyu** began setting things up on Thursday night, and **Steve Andrews**, **Tseguay Gilageber**, and **Dani Eshete** were incredibly resourceful in ensuring everything was completed on time for the client. Their coordination and dedication were truly impressive.

Although setups are a part of their job, what stood out to me was the level of engagement and care they demonstrated to get everything just right for the client. It's not often you see a team so committed, and it really makes my heart so happy to witness that kind of dedication.

From Ed's behind-the-scenes support in helping us navigate the last-minute changes to David's calm and professional handling of the clients, everyone went above and beyond. The client left feeling completely supported, and that's a direct reflection of your team's effort and adaptability.

Thank you once again for all the hard work, and please pass along my appreciation to everyone involved. It was truly a team effort, and it showed!

Kristen Grant

Director, Conference Services September 2024

